

BATTLING THE CLOCK IN BELIZE

THE REALITY

Belize, like the U.S., is a melting pot of ethnicities; a blend of cultures as beautiful as the country itself.

This diversity produces a cuisine that, while separated by influence, is united by a single ingredient... beans. So when a member studying abroad in San Pedro experienced stomach cramps, she felt little cause for alarm. However, when she awoke during the night with a sharp, knife-like pain in her abdomen and a rising fever, she feared it was something serious.

Unsure of where to go for help, our member contacted her foreign student advisor who in turn reached out to GeoBlue. What happened next turned a race against time into a victory lap for both the student and our team.

THE RESOLUTION

Traveling outside of your home country requires you to relinquish some level of control. But our member's uncertainty around her medical care was not part of the deal. So, we asked one of our Spanish-speaking registered nurses to contact the hospital and request a full medical report.

Our team confirmed that the patient needed to be transferred, immediately, to a more advanced facility. We quickly made arrangements at a network hospital in Belize City. And, deployed an emergency medical aircraft, which transported the patient directly to the hospital.

On arrival, the student was diagnosed with colorectal stenosis—a condition that would require both emergency surgery and a colostomy. Throughout the woman's six-night stay our team remained in contact with both the patient and her doctor, receiving updates and confirming care every step of the way.

Within a week of her release, the student returned to her scholastic program in San Pedro. Thanks to our ability to coordinate care at the nearest qualified medical center, establish a line of communication between medical facilities, and arrange payment with no out-of-pocket costs, our member's feelings of fear and uncertainty quickly turned to comfort. That's how we simplify the international healthcare experience to win a race against time in Belize.

SERVICES PROVIDED



TRANSLATION/LANGUAGE SERVICES



COORDINATE TREATMENT AT THE NEAREST QUALIFIED MEDICAL CENTER



SEAMLESS TRANSITION OF CARE



GUARANTEE OF PAYMENT

THE RUNDOWN

GeoBlue's broad network of facilities and proven expertise keeps a sudden onset of illness from spiraling into a deeper health crisis. That's how we realize our vision to build the healthcare services company most loved by the globally mobile.